



## FAQ

### When will the BNI promotion start and finish?

The Woolworths Big Night In 2017 promotion runs for 8 weeks. This Promotion Period is from 00.01 AEST on 31 May 2017 to 23.59 AEST 25 July 2017. The 3 Participating Products must be purchased (in a single transaction) during the Promotion Period.

### When do I have to enter the BNI promotion by?

Entries close for Minor Prize Draws at 23.59 AEST 25 July 2017.

Entries close for Major Prize Draws at 23.59 AEST 1 August 2017. Entry into the last Major Prize Draw is open for one additional week (i.e. 00.00 AEST on 26 July 2017 to 23.59 AEST 1 August 2017).

### Who is eligible to enter the BNI promotion?

Entry is open to residents of Australia aged 18 years of age and over.

Employees (and their immediate families) of Woolworths, its related entities and any agencies associated with this promotion are ineligible to enter.

### How do I know what products to purchase to participate in the BNI promotion?

Participating Products are any products of participating brands. Participating brands are indicated in store and the full list of brands is set out in the 'Participating Brands Schedule' - available at the end of the promotion Terms & Conditions and on the Promotion Website [woolworths.com.au/BNI](http://woolworths.com.au/BNI).

### I've purchased my 3 participating products, how do I enter the BNI promotion?

There are 2 ways of entry:

- **Rewards Card Entry:** prior to finalising the transaction, customers scan their Woolworths Rewards Card in store at the checkout or input their Woolworths Rewards Card number during checkout on Woolworths Online - the Rewards Card Entry option is not available to those who do not have a registered Woolworths Rewards Card or to residents of Tasmania; or
- **Receipt Code Entry:** enter online, during the Promotional Period (or the Receipt Code Entry Grace Period (explained below)), by visiting the Promotion Website [woolworths.com.au/BNI](http://woolworths.com.au/BNI), following the prompts to the promotion entry page and inputting all of the requested details (including their full name, address, email address and mobile number, and the Unique Receipt Code (explained below)) and submitting a fully-completed online entry form.

The **Receipt Code Entry Grace Period** - 00.00 AEST on 26 July 2017 to 23.59 AEST 1 August 2017 - is an additional week to submit a Receipt Code Entry however entries submitted during this additional week will only receive 1 entry into the last Major Prize Draw (i.e. no entry into a Minor Prize Draw).

The **Unique Receipt Code** is the unique Woolworths' code number provided for the transaction (displayed on the Woolworths receipt, for in-store transactions) or online invoice/order number (displayed on the online invoice/order confirmation, for Woolworths Online transactions).

### How can I tell if my claim has been received/was successful for the BNI promotion?

- **Rewards Card Entry:** once the participant scans their Woolworths Rewards Card at the register or inputs their Woolworths Rewards Card number during checkout on Woolworths Online, and successfully completes the purchase of their goods they should check their transaction receipt as it will indicate if they have been successfully entered.
- **Receipt Code Entry:** once the participant enters their unique receipt code online and submits a fully completed entry, they will be notified on screen that they have successfully been entered into the promotion.



### Am I required to pay for postage & handling if I am a winner in the BNI promotion?

No, you will not have to pay for any postage or handling.

### Can I enter the BNI promotion more than once?

Multiple entries are permitted, however:

- (a) 1 entry (either via Rewards Card Entry or Receipt Code Entry) is permitted per transaction;
- (b) each entry must be submitted separately and in accordance with entry requirements; and
- (c) there is a limit of 5 entries per day.

### Do I need to keep my receipts in connection to the BNI promotion?

All entrants **must** retain their original purchase receipt or online invoice for all entries as proof of purchase. Failure to produce the proof of purchase for all entries when requested may, in the absolute discretion of Woolworths, result in invalidation of ALL of an entrant's entries and forfeiture of any right to a prize. Purchase receipt(s) or invoice(s) must clearly specify the store of purchase (for in-store purchases) and the date of purchase on the receipt(s) or invoice(s) / online order confirmation must be during the Promotional Period and prior to entry.

### What if my unique receipt code doesn't work for the BNI promotion?

1. Check that you have entered all details correctly in all required fields.
2. If you still receive an error message, please contact on 1300 767 969 with your full name, address, contact number or email address and the transaction receipt.

## Prizes

### What prizes can be won?

#### Major Prizes (weekly prizes):

**1. Hawaii** - a trip for four (4) people to Hawaii (valued at up to AUD \$29,000, depending on date and point of departure) - this prize includes:

- return economy airfares for 4 people from the winner's nearest Australian capital city to Honolulu and then Maui, USA;
- all airport and airlines taxes;
- return private car transfers from the airport to accommodation in Honolulu;
- 4 nights 4-star accommodation in Honolulu (2x twin share rooms);
- 4 nights 4-star accommodation in Maui (2x twin share rooms);
- swim with dolphins and turtles in the wild on a full day snorkelling trip for 4 people;
- discover the hidden parts of Honolulu on a 45 minute scenic helicopter flight for 4 people;
- fly via plane to the big island and explore the national park of the most active and accessible volcano in Hawaii for 4 people;
- enjoy the beautiful Hawaiian sunset on 2 hour sunset cruise;
- learn to surf on the famous Waikiki beach with surf lessons for 4 people;
- traditional Hawaiian Luau experience for 4 people with dinner and entertainment; and
- AUD \$1000 spending money for the winner.



**2. Los Angeles** - a trip for four (4) people to Los Angeles, USA (valued at up to AUD \$30,000, depending on date and point of departure) - this prize includes:

- return economy airfares for 4 people from the winner's nearest Australian capital city to Los Angeles, USA;
- all airport and airlines taxes;
- return private car transfers from the airport to accommodation in Los Angeles, and to accommodation in Anaheim;
- 3 nights 4-star accommodation in Los Angeles (2x twin share rooms);
- 1-day Universal VIP tickets for 4 people, including park entry and access to behind the scenes;
- explore LA at your own pace on a 48-hour hop on hop off sightseeing bus for 4 people;
- 4 nights 4-star accommodation in Anaheim (2x twin share rooms);
- 2-day admission to an Anaheim theme park for 4 people; and
- AUD \$1000 spending money for the winner.

**3. Canada** - a trip for four (4) people to Vancouver, Canada (valued at up to AUD \$33,000, depending on date and point of departure) - this prize includes:

- return economy airfares for 4 people from the winner's nearest Australian capital city to Vancouver, Canada;
- all airport and airline taxes;
- return private car transfers from the airport to accommodation in Whistler;
- 6 nights 4-star accommodation in Whistler (2x twin share rooms or family share room);
- 5-day Whistler / Blackcomb Ski pass for 4 people;
- 5 days equipment (skis, boots and poles) and clothing hire (jacket and pants) for 4 people; and
- AUD \$1000 spending money for the winner.

**4. New Zealand** - a trip for four (4) people to Queenstown, New Zealand (valued at up to AUD \$29,000, depending on date and point of departure) - this prize includes:

- return economy airfares for 4 people from the winner's nearest Australian capital city to Queenstown, NZ;
- all airport and airlines taxes;
- return private car transfers from the airport to accommodation in Queenstown, and then to Matakauri Lodge;
- 3 nights 4-star accommodation in Queenstown (2x twin share rooms);
- explore the majestic glaciers of Milford Sounds on a 2.5 hour helicopter flight from Queenstown with a glacier landing for 4 people;
- white water rafting experience down the picturesque Kawarau River for 4 people;
- 3 nights 5-star luxury accommodation at Matakauri Lodge (2 x lodge rooms);
- daily breakfast; and
- AUD \$1000 spending money for the winner.

**5. Caribbean** - a trip for four (4) people to the Caribbean (valued at up to AUD \$31,000, depending on date and point of departure) - this prize includes:

- return economy airfares for 4 people from the winner's nearest Australian capital city to Miami, USA;
- all airport and airlines taxes;
- return private car transfers from the airport to accommodation in Miami;
- 3 nights 4-star accommodation in Miami (2x twin share rooms);
- 2 hour private airboat tour of the Everglades in Miami, for 4 people;
- return private car transfers from accommodation to the cruise port;
- 6 nights Caribbean Cruise aboard Royal Caribbean (2x balcony cabins), departing either Fort Lauderdale or Miami (depending on availability), which includes daily breakfast, lunch and dinner, and selected on-board activities; and
- AUD \$1000 spending money for the winner.



**6. New York** - a trip for four (4) people to New York (valued at up to AUD \$31,500, depending on date and point of departure) - this prize includes:

- return economy airfares for 4 people from the winner's nearest Australian capital city to New York, USA;
- all airport and airlines taxes;
- return private car transfers from the airport to accommodation in New York;
- 7 nights 4-star accommodation in New York (2x twin share rooms);
- tickets for 4 people to a sporting match of the winner's choice;
- tickets for 4 people to a Broadway show of the winner's choice;
- 20-minute scenic helicopter flight for 4 people;
- explore the Museum of Natural History before the crowds on a private tour for 4 people with early entry; and
- AUD \$1000 spending money for the winner.

**7. Fiji** - a trip for four (4) people to Fiji (valued at up to AUD \$30,000, depending on date and point of departure) - this prize includes:

- return economy airfares for 4 people from winner's nearest Australian capital city to Nadi, then Savusavu;
- all airport and airlines taxes;
- return private car transfers from the airport to accommodation in Savusavu;
- 7 nights 5-star luxury stay at Jean Michel Cousteau Resort in Savusavu, which includes all-inclusive meals (breakfast, lunch and dinner), and selected resort-based activities (i.e. snorkelling trip, yoga, kayaking, paddle boarding, tennis);
- AUD \$1000 spending money for the winner.

**8. South Africa** - a trip for four (4) people to South Africa (valued at up to AUD \$31,500, depending on date and point of departure) - this prize includes:

- return economy airfares for 4 people from winner's nearest Australian capital city to Johannesburg, South Africa;
- all airport and airlines taxes;
- return private car transfers from the airport to accommodation;
- 6 nights Safari Lodge accommodation in Kruger National Park (2x twin share), which includes all meals in lodge (breakfast, lunch, dinner);
- daily morning and afternoon game drives for 4 people during the lodge stay; and
- AUD \$1000 spending money for the winner.

All prize values are correct as at 20/03/17 and are in Australian Dollars, but to the extent permitted by law, no responsibility is accepted by the Promoter for any variation in the value of the prize after that time.

### Minor Prizes (daily prizes):

These daily prizes will be split out and drawn over the 8 week period

- 1400 x \$20 Netflix vouchers
- 1008 x \$20 iTunes Vouchers
- 50 x Apple Tv
- 20 x Apple iPad
- 8 x Home Entertainment System



## When are the Prizes drawn?

### Minor Prize Draws:

Minor Prize Draw number	Minor Prize Draws	Draw date	Published
1-7	31 May - 6 June 2017	9 June 2017	19 June 2017
8-14	7 June - 13 June 2017	16 June 2017	26 June 2017
15- 21	14 June - 20 June 2017	23 June 2017	3 July 2017
22-28	21 June - 27 June 2017	30 June 2017	10 July 2017
29-35	28 June - 4 July 2017	7 July 2017	17 July 2017
36-42	5 July - 11 July 2017	14 July 2017	24 July 2017
43-49	12 July - 18 July 2017	21 July 2017	31 July 2017
50-56	19 July - 25 July 2017	28 July 2017	7 August 2017

### Major Prize Draws:

Major Prize draw number	Entries open	Entries Close	Draw	Published
1	00.01 on 31 May 2017	23:59 on 6 June 2017	9 June 2017	19 June 2017
2	00.00 on 7 June 2017	23:59 on 13 June 2017	16 June 2017	26 June 2017
3	00.00 on 14 June 2017	23:59 on 20 June 2017	23 June 2017	3 July 2017
4	00.00 on 21 June 2017	23:59 on 27 June 2017	30 June 2017	10 July 2017
5	00.00 on 28 June 2017	23:59 on 4 July 2017	7 July 2017	17 July 2017
6	00.00 on 5 July 2017	23:59 on 11 July 2017	14 July 2017	24 July 2017
7	00.00 on 12 July 2017	23:59 on 18 July 2017	21 July 2017	31 July 2017
8	00.00 on 19 July 2017	23:59 on 1 August 2017 <sup>^</sup>	2 August 2017	9 August 2017

<sup>^</sup> this includes the additional week (the Receipt Code Entry Grace Period) provided for customers to submit a Receipt Code Entry.

### How will I know if I have been drawn a winner in the BNI promotion?

Winners will be notified in writing by email within two (2) business days of the applicable draw.

Winners will also be published online on the Promotion Website [woolworths.com.au/BNI](http://woolworths.com.au/BNI), for a minimum 28 days, from the dates specified in the tables in the 'Minor Prize Draws' and 'Major Prize Draws' sections above.

Any South Australian winners of a prize valued at over \$250 will also have their name and address published in The Advertiser on the dates specified in the tables in the 'Minor Prize Draws' and 'Major Prize Draws' sections above.

### My Prize hasn't arrived yet?

Please ensure that you have allowed 28 days for the prize to arrive. If you are still waiting for your prize after this time, please contact the Woolworths Customer Service Team on 1300 767 969.

### My Prize has arrived however it is faulty?

Please contact the Woolworths Customer Service Team on 1300 767 969.

### How do I load my Netflix or iTunes voucher on to my account?

Please refer to the email sent to you with the prize - this will outline all of the instructions.

### I have won a prize however I would like to change my prize?

Unfortunately we do not allow any prizes to be changed. If you have won a holiday (i.e. a Major Prize) and have genuine concerns around the destination of your holiday, please raise this with the representative that will contact you to commence planning your trip.